The Telecommunications Management Network (TMN)

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TUTORIAL OUTLINE

• TMN SCOPE

- MANAGEMENT FUNCTIONAL AREAS
- TMN FUNCTIONAL, INFORMATION AND PHYSICAL ARCHITECTURES
- TMN LAYERED ARCHITECTURE
- TMN RECOMMENDATIONS AND PRODUCT STATUS

THE NEED FOR OPEN MANAGEMENT

- NEED TO PROVIDE TELECOMMUNICATION SERVICES GLOBALLY IN A COST-EFFECTIVE MANNER
 - MULTI-VENDOR, MULTI-PROVIDER ENVIRONMENT
- MANAGEMENT SYSTEMS ARE REQUIRED FOR OPERATION, ADMINISTRATION, MAINTENANCE AND PROVISIONING (OAM&P) ACTIVITIES
 - MANAGEMENT APPLICATIONS NEED TO COMMUNICATE OPENLY WITHIN A DOMAIN AND ACROSS DOMAINS

NEED FOR MANAGEMENT FRAMEWORKS AND STANDARDS

WHAT IS THE TELECOMMUNICATIONS MANAGEMENT NETWORK (TMN)

- ITS PURPOSE IS TO SUPPORT OPERATORS IN MANAGING TELECOMMUNICATIONS NETWORKS AND SERVICES
- TO DO THAT IT PROVIDES A FRAMEWORK TO ACHIEVE INTERCONNECTION OF OPERATIONS SYSTEMS AND TELECOMMUNICATIONS EQUIPMENT
- THIS IS ACHIEVED THROUGH AN AGREED ARCHITECTURE WITH STANDARDISED PROTOCOLS AND INTERFACES

WHAT IS THE TMN (cont'd)

- SERIES OF ITU-T RECOMMENDATIONS (M.3xxx), BUILDING ON THE ISO/OSI SYSTEMS MANAGEMENT MODEL (X.700)
 - OTHER OSI APPLICATION SERVICES ARE ALSO USED (DIRECTORY, FILE TRANSFER, SECURITY, TRANSACTION PROCESSING)
- HIERARCHICAL LOGICAL LAYERED ARCHITECTURE
- RICH AND GENERAL ARCHITECTURAL FRAMEWORK

- SYNCHRONOUS TRANSMISSION NETWORKS (SDH/SONET)
- **BROADBAND MULTI-SERVICE NETWORKS (ATM)**
- PUBLIC SWITCHED TELEPHONE NETWORKS
- INTELLIGENT NETWORKS
- **MOBILE NETWORKS**



etc.

MANAGEMENT FUNCTIONAL AREAS

- TYPES OF MANAGEMENT ACTIVITY HAVE BEEN CATEGORISED INTO FIVE GENERIC FUNCTIONAL AREAS:
 - **-** FAULT MANAGEMENT.
 - CONFIGURATION MANAGEMENT.
 - ACCOUNTING MANAGEMENT.
 - PERFORMANCE MANAGEMENT.
 - **-** SECURITY MANAGEMENT.
- ALSO KNOWN AS *FCAPS* FROM THEIR INITIALS.

FAULT MANAGEMENT

- **•** RECEIVE REPORTS ABOUT MALFUNCTIONS (ALARMS).
 - = PRIORITISE, CONDENSE, FILTER.
- ALARM CORRELATION, CONFIDENCE / DIAGNOSTIC TESTING.
- ◆ FAULT IDENTIFICATION AND DIAGNOSIS.
- ♦ MAINTENANCE DISPATCH.
 - PERIODIC TESTING / REPAIR ACTIVITIES.
- BYPASS FAULTS THROUGH SOFT RE-CONFIGURATION.
 - **-** RELATIONSHIP WITH CONFIGURATION MANAGEMENT.

- MAINTAIN THE CONFIGURATION STATE OF A NETWORK AND THE RELATIONSHIPS BETWEEN COMPONENTS.
- IDENTIFY STATUS AND LOCATION OF EQUIPMENT (INVENTORY).
- INITIALISE, CONFIGURE AND SHUT DOWN EQUIPMENT. MAINTAIN VIEW OF BOTH PHYSICAL AND LOGICAL NETWORK TOPOLOGY.
- SUPPORT SEMI-PERMANENT CONNECTIONS e.g. PERMANENT VIRTUAL CIRCUITS (PVCs).
- RELATIONSHIP WITH PLANNING, PERFORMANCE AND FAULT MANAGEMENT.

- COLLECT SERVICE USAGE INFORMATION ("USAGE METERING").
- ASSOCIATE IT WITH TARIFFING SCHEMES TO PRODUCE CHARGING AND BILLING INFORMATION.
- MONITOR USER ACCESS PRIVILEGES.
- PROVIDE ANALYSIS OF USAGE FOR SALES, NEW TARIFFING POLICIES, etc.

PERFORMANCE MANAGEMENT

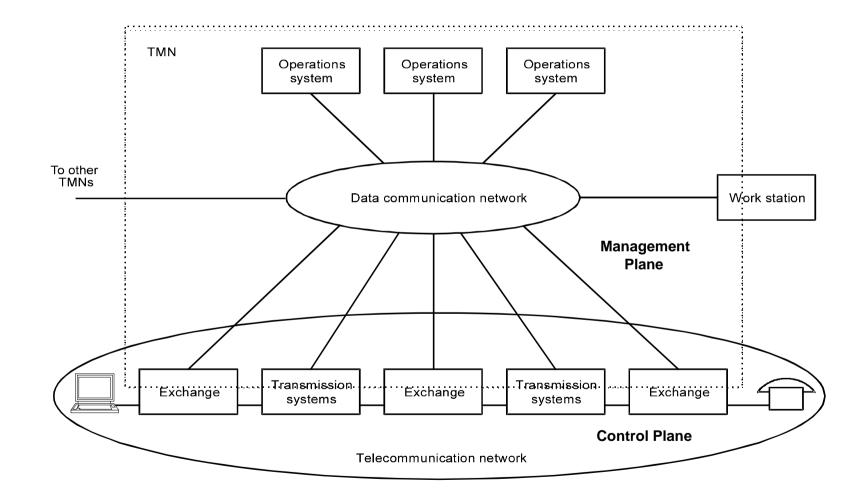
- COLLECT TRAFFIC INFORMATION
- USE IT FOR CAPACITY PLANNING AND PROVIDE TRAFFIC FLOW PREDICTIONS (PER HOUR, DAY, MONTH).
- MONITOR THE LEVEL OF RESOURCE UTILISATION AND RESPONSE TIMES.
- IDENTIFY BOTTLENECKS AND CONGESTION, TRY TO RECOVER THROUGH SOFT RE-CONFIGURATION.

- RELATIONSHIP WITH CONFIGURATION MANAGEMENT.

MONITOR QUALITY OF SERVICE FOR SERVICES SOLD ON SERVICE LEVEL AGREEMENTS.

- PROTECT ACCESS TO NETWORK, SYSTEM, SERVICE AND MANAGEMENT RESOURCES.
- AUTHENTICATION: VALIDATE LEGITIMATE USERS AND APPLICATIONS.
- CONFIDENTIALITY: ENCRYPT CONFIDENTIAL INFORMATION WHILE IN TRANSIT.
- INTEGRITY: PREVENT MODIFICATION OF INFORMATION WHILE IN TRANSIT.
- ACCESS CONTROL: PROVIDE DIFFERENT LEVELS OF ACCESS TO DIFFERENT USERS / APPLICATIONS.

TMN RELATIONSHIP TO A TELECOM NETWORK



BASIC TMN OBJECTIVES

GENERIC OBJECT-ORIENTED MANAGEMENT MODELS

- MANAGEMENT OF DIVERSE EQUIPMENT THROUGH STANDARD INTERFACES
- DISTRIBUTED FUNCTIONALITY
- SECURITY AND DATA INTEGRITY

TMN FUNCTIONALITY

MANAGEMENT INFORMATION EXCHANGE

- WITH ELEMENTS, INTRA- AND INTER-TMN

- INFORMATION CONVERSION AND ABSTRACTION
- ANALYSE INFORMATION AND REACT APPROPRIATELY
- PRESENT INFORMATION TO THE USER IN A MEANINGFUL FORM
- ENSURE SECURE ACCESS TO MANAGEMENT INFORMATION

- MINIMISE REACTION TIMES TO NETWORK EVENTS
- MINIMISE LOAD CAUSED BY MANAGEMENT TRAFFIC
- ALLOW FOR GEOGRAPHIC DISPERSION OF CONTROL
- PROVIDE ISOLATION MECHANISMS FOR FAULTS
- IMPROVE SERVICE ASSISTANCE AND INTERACTION WITH CUSTOMERS

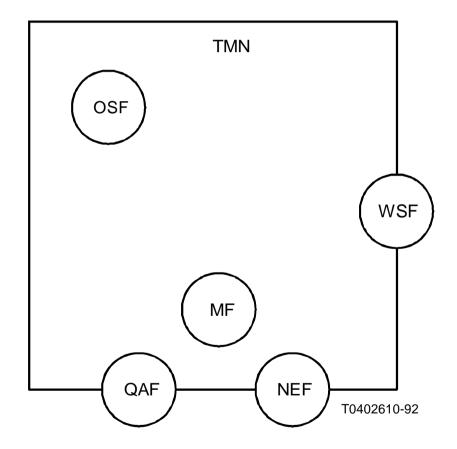
TMN ARCHITECTURES

- ◆ TMN FUNCTIONAL ARCHITECTURE
- **TMN INFORMATION ARCHITECTURE**
- TMN PHYSICAL ARCHITECTURE

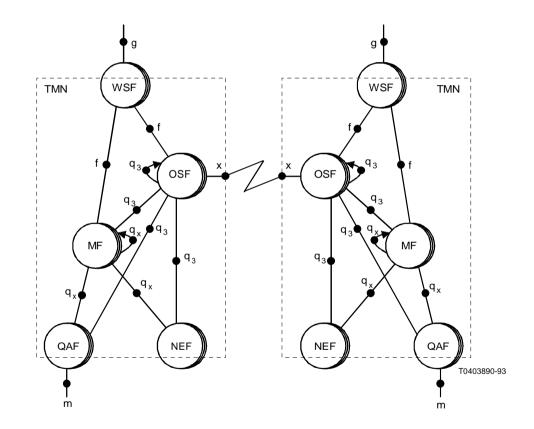
TMN FUNCTIONAL ARCHITECTURE

- THE TMN FUNCTIONAL ARCHITECTURE DEFINES:
 - THE TYPES OF FUNCTION BLOCKS THAT MAY BE PRESENT IN A TMN
 - THE TYPES OF REFERENCE POINTS INTERCONNECTING THEM
 - THE FUNCTIONAL COMPONENTS THAT MAY BE PRESENT IN EACH FUNCTION BLOCK
- NETWORK ELEMENT, Q-ADAPTOR, MEDIATION, OPERATIONS SYSTEM AND WORKSTATION FUNCTION BLOCKS

TMN FUNCTION BLOCKS



TMN REFERENCE POINTS



TMN FUNCTIONAL COMPONENTS

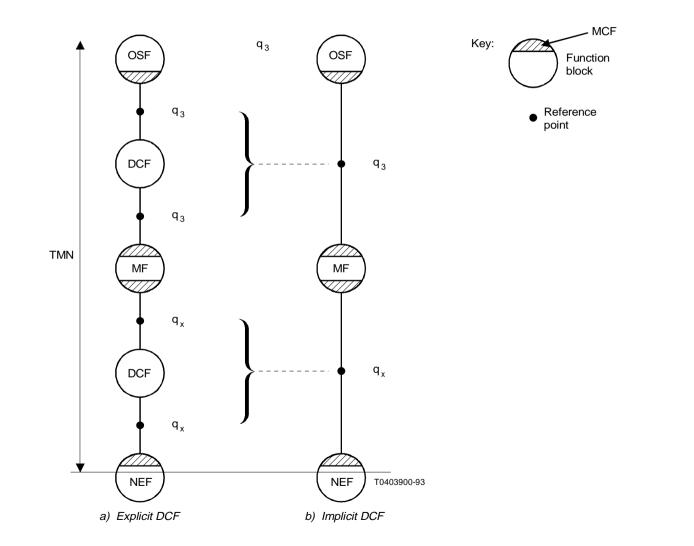
- MANAGEMENT APPLICATION FUNCTION (MAF)
 - OSF, MF, QAF and NEF MAFs
- INFORMATION CONVERSION FUNCTION (ICF)
- WORKSTATION SUPPORT FUNCTION (WSSF)
- USER INTERFACE SUPPORT FUNCTION (UISF)
- MESSAGE COMMUNICATION FUNCTION (MCF)



RELATIONSHIP OF FUNCTION BLOCKS AND FUNCTIONAL COMPONENTS

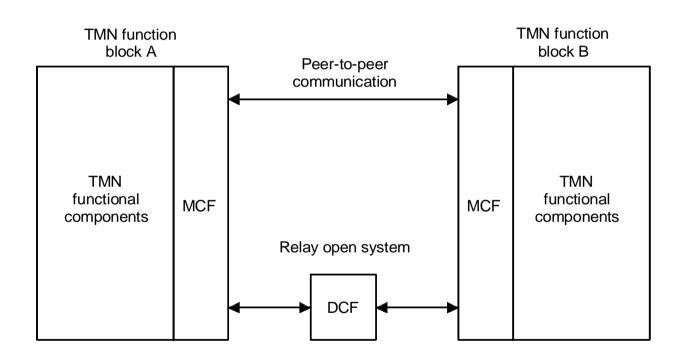
Function block	Functional components	Associated message communications functions
OSF	OSF-MAF(A/M), WSSF, ICF, SF	MCF _x , MCF _{q3} , MCF _f
WSF	UIFS, SF	MCF _f
NEF _{q3}	NEF-MAF(A), SF	MCF _{q3}
NEFqx	NEF MAF(A), SF	MCF _{qx}
MF	MF-MAF(A/M), ICF, SF	MCF _{q3} MCF _{qx} , MCF _f
QAF _{q3}	QAF-MAF(A/M), ICF, SF	MCF _{q3} MCF _m
QAF _{qx}	QAF-MAF(A/M), ICF, SF	MCF _{qx} MCF _m

THE TMN DATA COMMUNICATION FUNCTION



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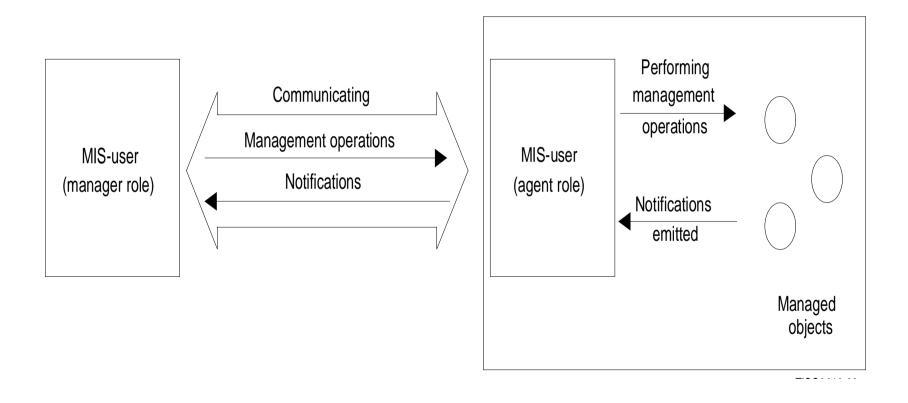
MESSAGE AND DATA COMMUNICATION FUNCTION



TMN INFORMATION ARCHITECTURE

- RESOURCES ARE MODELLED USING OBJECT-ORIENTED CONCEPTS AT DIFFERENT LEVELS OF ABSTRACTION
- BASED ON THE MANAGER-AGENT MODEL
- **RE-USES OSI SYSTEMS MANAGEMENT (X.700) CONCEPTS**

THE MANAGER-AGENT MODEL



MANAGED OBJECTS

- ABSTRACTIONS OF PHYSICAL OR LOGICAL RESOURCES TO BE MANAGED
- ENCAPSULATE THE UNDERLYING REAL RESOURCE
- ENABLE ITS MANIPULATION THROUGH WELL DEFINED OPERATIONS
- EXHIBIT BEHAVIOUR AT THE OBJECT BOUNDARY, HIDING RESOURCE ACCESS DETAILS

SUPPORT MANAGED OBJECTS

• NOT ALL MANAGED OBJECTS REPRESENT RESOURCES

- THERE ARE MANAGED OBJECTS THAT EXIST FOR THE NEEDS OF THE MANAGEMENT SYSTEM ITSELF
- EXAMPLES ARE THOSE THAT CONTROL NOTIFICATIONS, LOGGING, ACCESS CONTROL etc.

THE MANAGEMENT INFORMATION BASE (MIB)

- A VIRTUAL INFORMATION STORE COMPRISING ALL MANAGED OBJECTS IN A TMN
- A HIGHLY DISTRIBUTED OBJECT-ORIENTED DATABASE OF DYNAMIC NATURE
- MOS ARE "LIVING" ENTITIES, REFLECTING THE STATE OF THE REAL RESOURCE THEY ENCAPSULATE
- EACH TMN APPLICATION IN AGENT ROLE HANDLES A PART OF IT

THE INFORMATION MODEL

- GDMO GUIDELINES FOR THE DEFINITION OF MANAGED OBJECTS, ABSTRACT O-O SPECIFICATION LANGUAGE
- MANAGED OBJECT OPERATIONS:
 - = GET, SET (APPLY TO THE OBJECT'S ATTRIBUTES)
 - ACTION, CREATE, DELETE (APPLY TO THE OBJECT)
 - NOTIFICATION (EMITTED BY THE OBJECT)
- POWERFUL FULLY O-O INFORMATION FRAMEWORK, CAN MAP TO O-O PROGRAMMING LANGUAGES (e.g. C++)
- ASN.1 SPECIFIES THE STRUCTURE OF ATTRIBUTE, ACTION, NOTIFICATION AND MO SPECIFIC ERROR VALUES

THE MANAGEMENT SERVICE / PROTOCOL

- CMIS/P COMMON MANAGEMENT INFORMATION SERVICE / PROTOCOL
- CONNECTION ORIENTED RELIABLE COMMUNICATION -REQUIRES FULL OSI STACK
- MANAGEMENT OPERATIONS:
 - CONNECT, DISCONNECT, ABORT (ASSOCIATION)
 - GET, SET, ACTION, CREATE, DELETE, EVENT-REPORT, CANCEL-GET (TO/BY OBJECT OR TO THE AGENT)
- MULTIPLE OBJECT ACCESS THROUGH SCOPING, FILTERING, SYNCHRONISATION - OFFERED BY THE AGENT

EVENT-BASED OPERATION

- SOPHISTICATED SUPPORT FOR EVENT-BASED OPERATION
- EVENT REPORTING AND LOGGING FACILITIES
- EVENT FORWARDING DISCRIMINATORS AND LOG SUPPORT MOS CONTROLLED BY MANAGERS
- VERY FINE GRANULARITY BY FILTERING ON ATTRIBUTE VALUES OF THE POTENTIAL EVENT
- LOGGING PROVIDES REMOTE "STANDARD" STORAGE OF SIGNIFICANT EVENTS

SYSTEMS MANAGEMENT FUNCTIONS

- GENERIC MANAGEMENT FUNCTIONALITY OFFERED BY MANAGED SYSTEMS (AGENTS)
- **STANDARDISE COMMON FUNCTIONS THAT MAY BE REUSED**
- OBVIATE THE USE OF SPECIFIC INFORMATION MODELS BY PROVIDING GENERIC FUNCTIONALITY
- CAN BE USED TO PROVIDE GENERIC MANAGER APPLICATIONS (CONFIGURATION, ALARM, PERFORMANCE etc.)

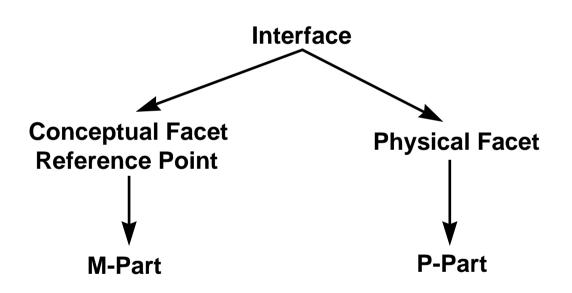
SYSTEMS MANAGEMENT FUNCTIONS (cont'd)

X.730 10164-1	Object Management Function	
X.731 10164-2	State Management Function	
X.732 10164-3	Attributes for Representing Relationships	
X.733 10164-4	Alarm Reporting Function	
X.734 10164-5	Event Management Function	
X.735 10164-6	Log Control Function	
X.736 10164-7	Security Alarm Reporting Function	
X.740 10164-8	Security Audit Trail Function	
X.741 10164-9	Objects and Attributes for Access Control	
X.742 10164-10	Accounting Meter Function	
X.739 10164-11	Metric Objects and Attributes	
X.745 10164-12	Test Management Function	
X.738 10164-13	Summarisation Function	
X.737 10164-14	Confidence and Diagnostic Testing	
X.746 10164-15	Scheduling Function	
X.750 10164-16	Management Knowledge Management Function	

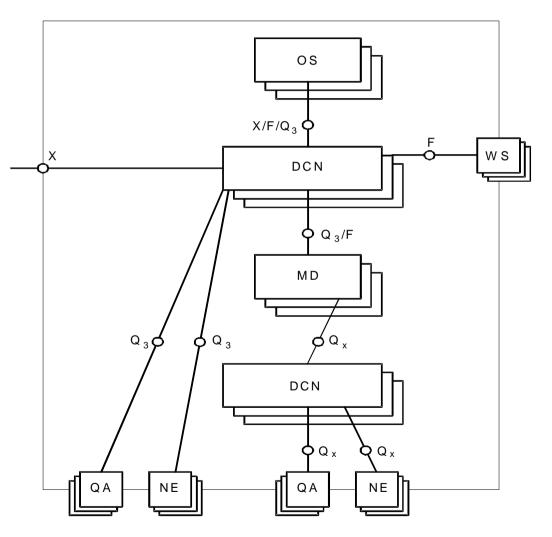
TMN PHYSICAL ARCHITECTURE

- IN THE TMN PHYSICAL ARCHITECTURE:
 - FUNCTION BLOCKS BECOME PHYSICAL BLOCKS
 - **-** REFERENCE POINTS BECOME INTEROPERABLE INTERFACES
- PHYSICAL BLOCKS RESIDE IN TMN NODES WHICH ARE CONNECTED THROUGH THE DATA COMMUNICATION NETWORK

INTEROPERABLE REFERENCE POINTS AND INTERFACES

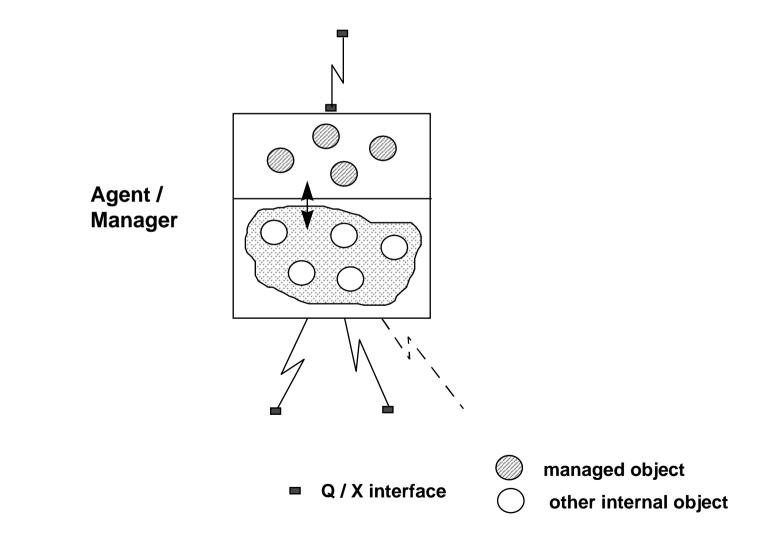


EXAMPLE TMN PHYSICAL ARCHITECTURE

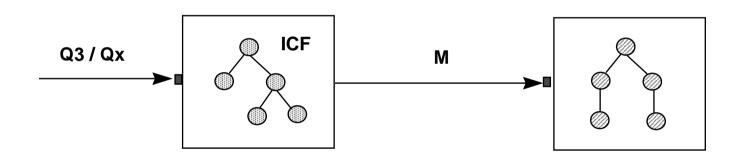


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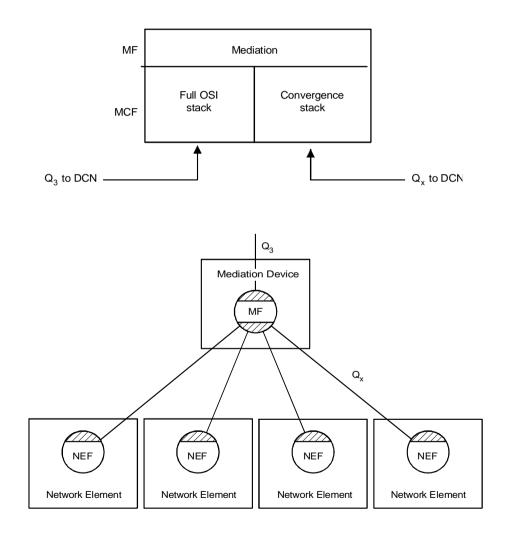
OPERATIONS SYSTEMS



Q-ADAPTORS

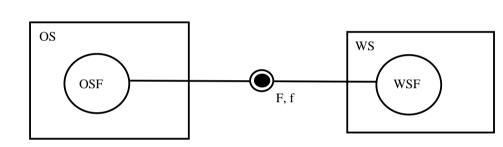


MEDIATION DEVICES



WORKSTATIONS

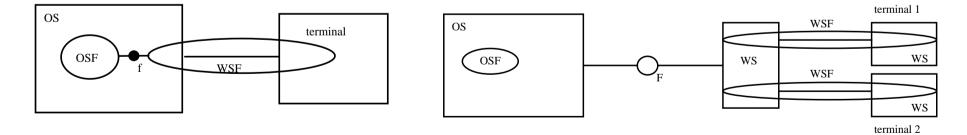
a.



b.

C.

d.



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TMN INTEROPERABLE INTERFACES

- MAKE POSSIBLE TO MANAGE A MULTI-VENDOR, MULTI-CAPABILITY NETWORK
- AN INTERFACE IS DEFINED BY A PROTOCOL SUITE AND A SET OF MESSAGES
- MESSAGES IN TRANSACTION-ORIENTED INTERFACES MANIPULATE OBJECTS, HENCE
- INTERFACE = PROTOCOL STACK + OBJECT MODEL
- SHARED MANAGEMENT KNOWLEDGE ENSURES THAT EACH END UNDERSTANDS THE EXACT MESSAGE MEANING

TMN INTERFACE SPECIFICATION

TMN MANAGEMENT SERVICES ARE DECOMPOSED TOP-DOWN TO RESULT IN INTERFACE SPECIFICATIONS

- TMN MANAGEMENT SERVICE

- TMN MANAGEMENT SERVICE COMPONENT
- TMN MANAGEMENT FUNCTION
- TMN MANAGEMENT FUNCTION SET
- MANAGEMENT FUNCTIONS ARE USED FOR OBJECT MODELLING AND RESULT IN TMN INTERFACE MODELS

TMN INTERFACE REALISATION

- Q3 CMIS/P, FTAM
- Qx Q3 WITHOUT FULL CAPABILITIES

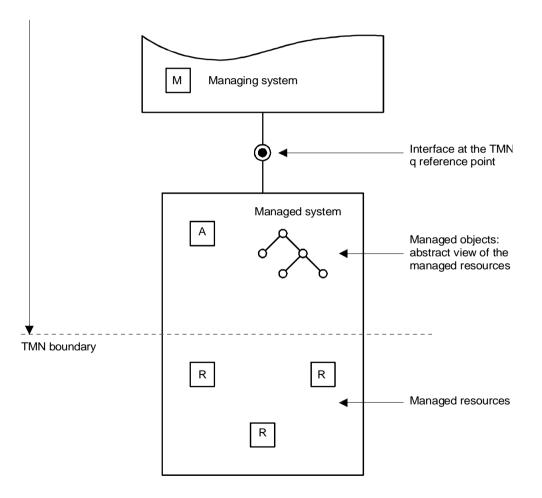
X - SAME AS Q3 BUT NEEDS NECESSARILY SECURITY

- M NON-OSI MANAGEMENT PROTOCOLS e.g. SNMP (OUTSIDE THE TMN)
- **F** NOT YET IDENTIFIED
- ◆ G THE WS GUI SPECIFICATION (OUTSIDE THE TMN)

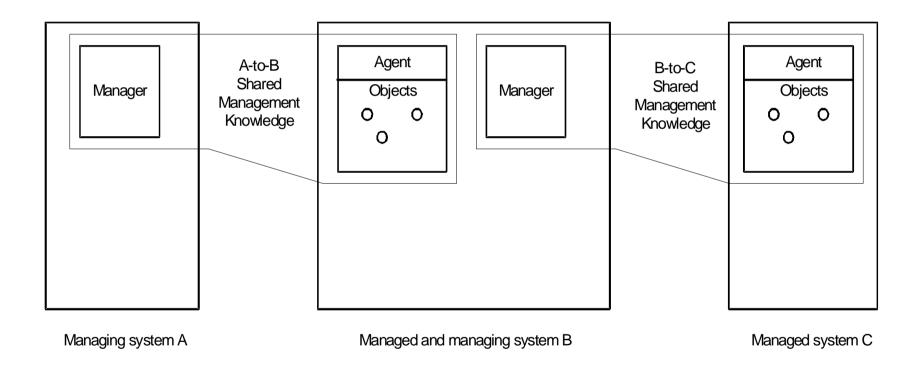
TMN LAYERED ARCHITECTURE

- A KEY TMN CHARACTERISTIC IS ITS LAYERED ARCHITECTURE
- OPERATIONS SYSTEMS ARE STRUCTURED HIERARCHICALLY, WITH EACH LAYER BUILDING ON THE SERVICES OF THE LAYER BELOW (AS IN THE OSI-RM)
- SEPARATION OF CONCERNS AND ENCAPSULATION OF LOWER LEVEL FUNCTIONALITY

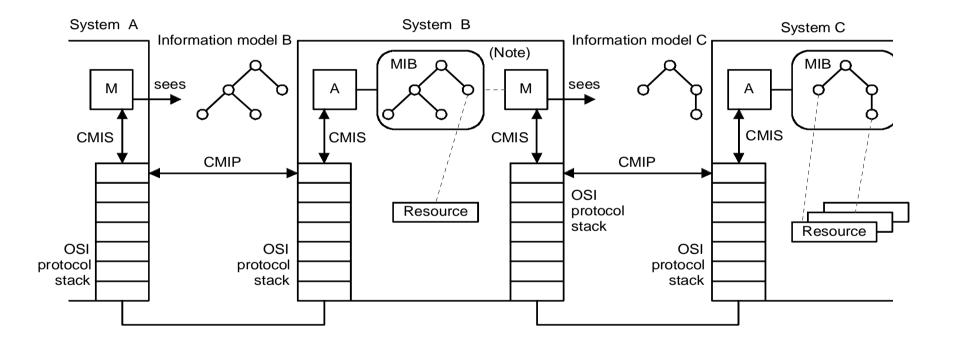
RELATIONSHIP BETWEEN MANAGED OBJECTS AND REAL RESOURCES



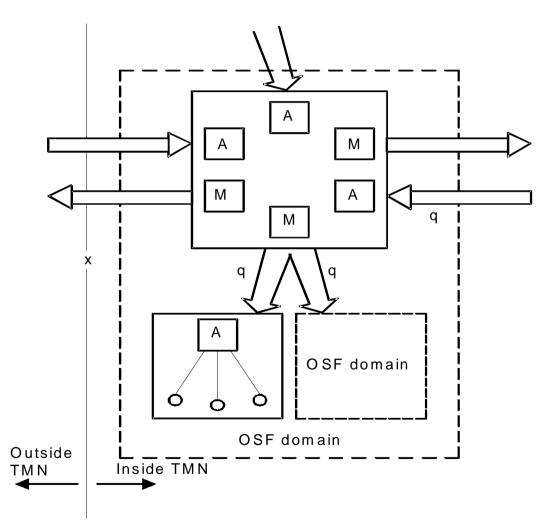
SHARED MANAGEMENT KNOWLEDGE



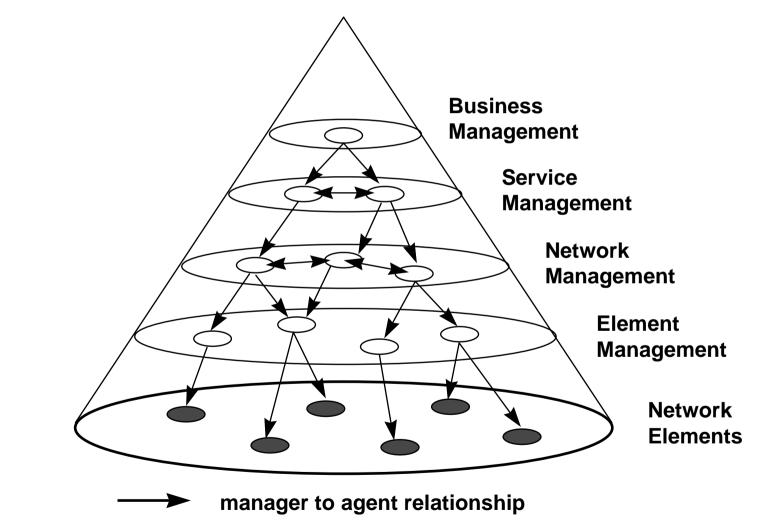
CASCADED MANAGER / AGENT INTERACTIONS



LOGICAL LAYERED ARCHITECTURE

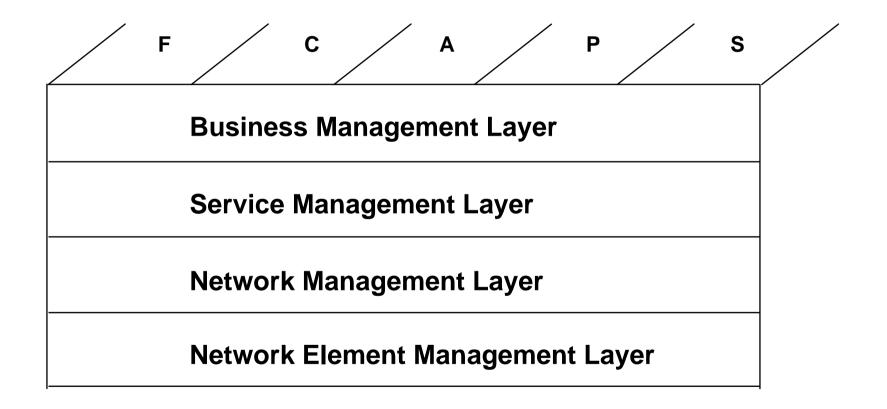


EXAMPLE TMN LAYERED MODEL

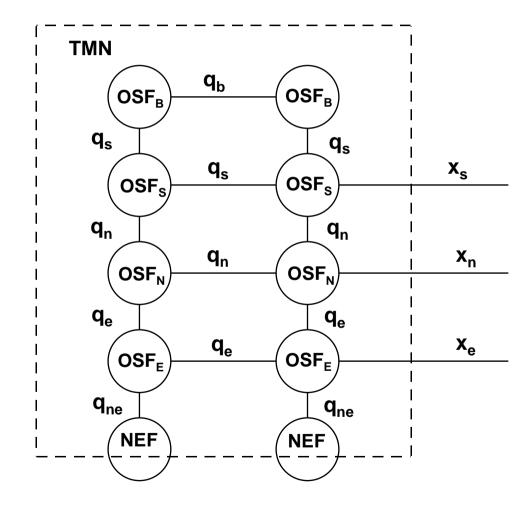


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TMN LAYERS AND FUNCTIONAL AREAS



CLASSES OF q AND x REFERENCE POINTS



THE NETWORK ELEMENT MANAGEMENT LAYER

- COMPRISES A SET OF ELEMENT MANAGEMENT OSFs
- THESE CONTROL AND COORDINATE A SUBSET OF ELEMENTS
- ♦ ALLOW THE NETWORK LAYER TO ACCESS THEM
- MAINTAIN ELEMENT RELATED DATA
- PROVIDE AN ABSTRACTION OF THE SERVICES PROVIDED TO THE NETWORK LAYER (UNIFIED VIEW)

THE NETWORK MANAGEMENT LAYER

- CONTROLS AND COORDINATES NETWORK ELEMENTS WITHIN ITS SCOPE
- PROVIDES, CEASES, OR MODIFIES THE NETWORK CAPABILITIES FOR SERVICE PROVISION
- MAINTAIN THE NETWORK CAPABILITIES
- ♦ INTERACTS WITH THE SERVICE MANAGEMENT LAYER

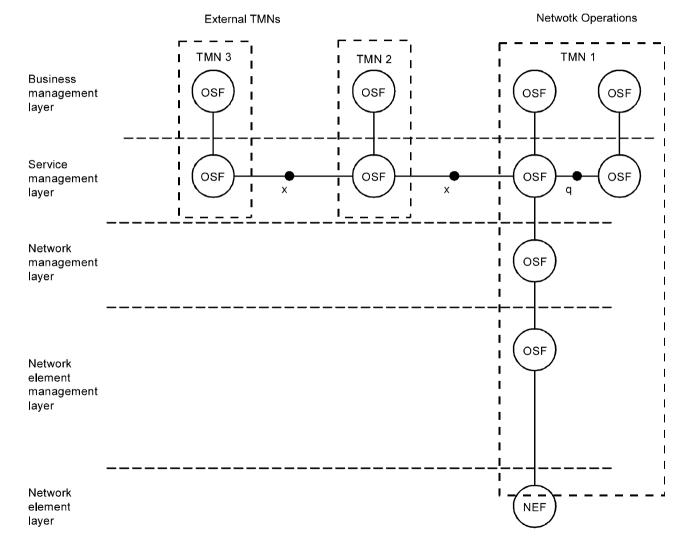
THE SERVICE MANAGEMENT LAYER

- CUSTOMER FACING SERVICE PROVISION, CESSATION, QoS etc.
- INTERACTION WITH THE SERVICE PROVIDERS
- INTERACTION BETWEEN SERVICES
- MAINTAINING STATISTICAL DATA
- INTERACTION WITH THE NETWORK AND BUSINESS MANAGEMENT LAYERS

THE BUSINESS MANAGEMENT LAYER

- RESPONSIBILITY FOR THE TOTAL ENTERPRISE
- ♦ ITS FUNCTIONALITY IS TYPICALLY PROPRIETARY
 - NO X INTERFACE SUPPORTED
- SETS GOALS RATHER THAN GOAL ACHIEVEMENT (WHAT RATHER THAN HOW)

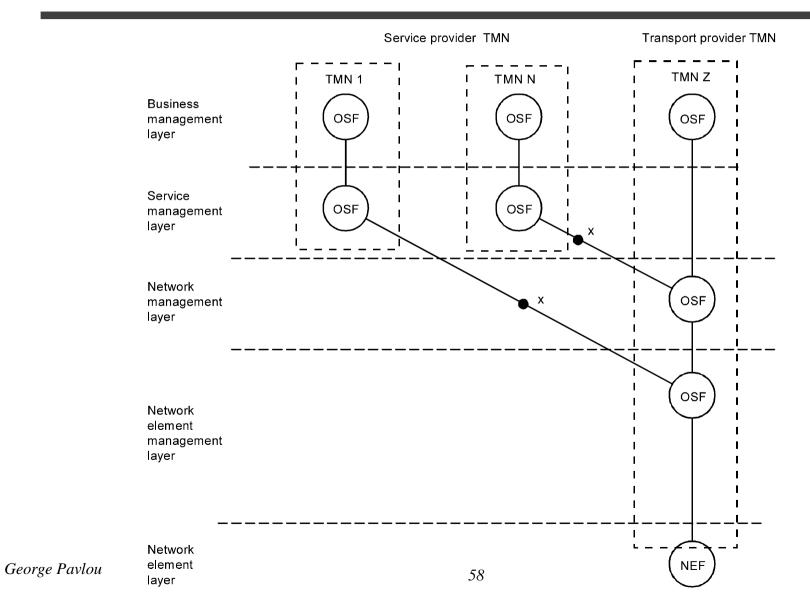
TMN INTERACTIONS - EXAMPLE 1



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TMN - IS&N'94

TMN INTERACTIONS - EXAMPLE 2



TMN - IS&N'94

ITU-T TMN RECOMMENDATIONS

- M.3010 PRINCIPLES FOR A TELECOMMUNICATIONS MANAGEMENT NETWORK
- ◆ M.3020 TMN INTERFACE SPECIFICATION METHODOLOGY
- M.3100 GENERIC NETWORK INFORMATION MODEL
- M.3180 CATALOGUE OF TMN MANAGEMENT INFORMATION
- M.3200 TMN MANAGEMENT SERVICES OVERVIEW
- M.3300 TMN CAPABILITIES PRESENTED AT THE F INTERFACE
- M.3400 TMN MANAGEMENT FUNCTIONS

GENERIC NETWORK INFORMATION MODEL

- THE M.3100 GENERIC NETWORK INFORMATION MODEL IDENTIFIES OBJECT CLASSES THAT ARE :
 - COMMON TO MANAGED TELECOMMUNICATIONS NETWORKS
 - OF A GENERIC TYPE FOR TECHNOLOGY INDEPENDENT MANAGEMENT
 - ARE SUPER-CLASSES OF TECHNOLOGY SPECIFIC MANAGED OBJECTS
 - MANAGEMENT SUPPORT OBJECTS.
- SPECIALISATION YIELDS TECHNOLOGY-SPECIFIC INFORMATION MODELS

ISO/ITU-T OSI-SM RECOMMENDATIONS

- **X.701 SYSTEMS MANAGEMENT OVERVIEW**
- **X.710, X.711 CMIS / CMIP**
- **X.720, X.721, X.722 MANAGEMENT INFORMATION MODEL**
- **X.730 to X.750 SYSTEMS MANAGEMENT FUNCTIONS**

TMN PRODUCT STATUS

- TMN PRODUCTS ARE MOSTLY SOFTWARE PLATFORMS FOR BUILDING TMN APPLICATIONS
- A MARKET OF PRODUCTS (e.g. OSs, WSs) WILL APPEAR AS SOON AS INFORMATION MODELS ARE STANDARDISED
- CURRENTLY FOCUS IS IN NETWORK ELEMENTS FOR VARIOUS NETWORK TECHNOLOGIES

TMN PLATFORM REQUIREMENTS

- GDMO/ASN.1 COMPILER SUPPORT
- GENERIC OSI AGENT / MANAGER INFRASTRUCTURE AND SUPPORT FOR AGENT LOCATION TRANSPARENCY
- GRAPHICAL USER INTERFACE SUPPORT
- GENERIC APPLICATIONS (MIB BROWSER, FAULT, PERFORMANCE, CONFIGURATION, ALARM, LOGGING etc.)
- INTEGRATION WITH SNMP (e.g. THROUGH GENERIC Q-ADAPTORS)

SUMMARY

- THE TMN IS A RICH AND GENERAL ARCHITECTURAL FRAMEWORK FOR OPEN HIERARCHICAL MANAGEMENT
- POWERFUL CONCEPTS ENABLE TO HARNESS THE CAPABILITIES OF EMERGING BROADBAND MULTI-SERVICE NETWORKS
- WORK IN RACE CONTRIBUTES SUBSTANTIALLY TO ITS STANDARDISATION, VALIDATION AND DEPLOYMENT